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Welcome To the October Issue of the OC IT Newsletter!

NEW TEAM MEMBERS

GRADY HOWE

Grady joined the Registrar of Voters as the IT Manager in May after a 20 year career as a Naval Officer. The majority of time in the Navy was spent in the aviation community as a P-3 Orion Mission Commander responsible for



flight, communications, information and weapons systems operation and management. Other tours included a position as the Assistant Combat Direction Center Officer responsible for operation, maintenance and management of communications, information and weapon systems aboard the aircraft carrier USS CONSTELLATION, as the director of a mobile telecommunications station, as a Manpower, Training and Administrative Department Head and as command and control systems (computer and communication systems) acquisition program manager. During his Naval career, he also had the opportunity to earn a Master of Science degree in Information Systems from the Naval Postgraduate School, a Chief Information Officer and an Information Assurance certificate from the National Defense University as well as designation as an Acquisition Professional. Grady resides in Corona Del Mar his wife, Marlynn, and two sons, Grady (10) and Noah (7). Please help us welcome Grady to the Orange County IT family.

RAMIN ABOLFATHI

The Social Services Agency welcomed Ramin Abolfathi in May as the newest member of the Network and Operations group. Ramin has primary responsibility for coordination and support of SSA's network security along with support of



the MS Windows 2000 environment. Before joining the County, Ramin was a Senior Product Support Specialist for the Equitrac Corporation. He managed the firm's Orange County operations, was involved in their product development, and was responsible for project management, technical installations and

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In lieu of this issues CIO's Message, newsletter staff thought the County IT family might find this article interesting.....

Surfs Up!

Deputy CEO, CIO: County of Orange, Calif.

By Shane Peterson
August 2004

Daniel Hatton has been the CIO of Orange County -- the second-most populous county in California -- since January 2003. He's also one of four county deputy CEOs, positions created by the county CEO as part of government reorganization.

As deputy CEO -- similar to a Cabinet-level position in state government -- Hatton is directly involved in the county's nontechnical inner workings. Previously he was a vice president and director of Science Applications International Corp., and prior to that he was CIO of Walter Reed Army Medical Center.

Living in Orange County also lets him catch a few waves on his long board.

Is your job evenly split between deputy CEO and CIO?

It can take an enormous amount of time -- there are peaks and valleys -- and it's really a challenge of balance between the two roles. We have 28 agencies here in the county -- that includes John Wayne Airport, 18,000 employees, and between a \$5 billion and \$6 billion budget. We're like a Fortune 500 company, at the very least, in terms of size.

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NEW TEAM MEMBERS

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troubleshooting. Ramin earned his Bachelor of Science degree in Physics at U.C. Irvine and has completed a 2-year Certificate program in Microcomputer Engineering from UCI. In addition, he has earned the following certificates: CompTIA A+, Network+, Microsoft Certified Professional (MCP), Microsoft Certified Systems Administrator (MCSA) and Microsoft Certified Systems Engineer (MCSE). Please welcome him to the County.

STEVE HALL

Please welcome Steve Hall to the County of Orange IT team. Before joining the county, Steve consulted with PM Solutions at such companies as Toyota Financial Services,

Harley Davidson, PeopleSoft, Genentech and others. Steve has also spent almost 10 years with the Northern California affiliate of AAA. Steve holds a BS degree in Business Administration, has a Program and Project Management Certification from San Jose State University and has a Project Management Professional certification. Please join us in welcoming Steve to the County!



TANYA ACEVEDO

Tanya Acevedo joins the Orange County, CEO/IT's office as the HIPAA Security Officer. Tanya has a B.A. in Political Science and an MBA with an emphasis in Information Systems

as well as several years of work experience as an IT consultant and Project Manager. Her combined business and information technology experience will greatly assist the County in HIPAA Security compliance as well as the CEO/IT Project Management Office in PM methodology. Please help us welcome Tanya to the county family.



CIO'S MESSAGE

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How does the "deputy CEO" title change your status as CIO?

It puts a lot of authority, as well as responsibility and accountability, into the CIO position, as well as the deputy position. I would not hesitate to say that [county] CIOs I've talked with in California are very envious of that role. I'm also very quick to explain to them that it's not just the title -- there's a lot of work that goes along with it. I don't get an extra person. I can't clone myself.

How does being a CIO of county government compare to your experiences in the private sector and the U.S. military?

County government and even state government are much more under the microscope than the federal government or Department of Defense. We get a lot of scrutiny, especially at the county level, that is more intense than in the federal or Department of Defense arena. The fact of the matter is you only have so many people who can look over your shoulder, even at the federal level, whereas there can be concentrated efforts by the news media or constituents at the county level.

I find the intensity of what goes on at the county level, and the dynamics that go on at the county level, very different. It's challenging, as well as rewarding. I think it's a good thing, but you have to be a very flexible person.

Why a preference for the long board when you're surfing?

Because I'm a product of the 1960s. I surfed Huntington Beach in high school. I was a long boarder, and it just stuck. I also have a short board, but quite frankly, I'm not real good at it. But I'm pretty good on a long board even now.

Additional material may be available for this article online:

<http://www.govtech.net/magazine/story.php?id=91052>

FEATURED ARTICLE

KC Roestenberg Wins President's Award



The ACS Inc. Annual Summer Management Meeting was held at the Doral Hotel in Miami Beach, Florida in August. Top executives from John Brophy's staff met to discuss a

variety of topics including new ways to do business, the latest mergers and acquisitions, creating synergy among the new ACS groups, streamlining the approval process concerning requisitions, and a brand-new topic called ABC, which stands for Activity-Based Compensation — a way of increasing productivity and benefiting employees.

The meeting gave everyone a chance to discuss business, socialize, and renew contacts informally. Because Dan Brophy, Managing Director, has moved to another Line of Business, the meeting gave everyone an opportunity to meet Joe Martz his replacement.

The two attendees from our contract were Karl Schnur and KC Roestenberg. Awards were part of the meeting and KC received the highest honor, the President's Award, selected and presented by John Brophy, President of SLS/GS. KC was selected because of his outstanding customer relations and service. Congratulations, KC!!!

IT CALENDAR

OPS Council Meeting

Every third Wednesday of the month
October 20th
November 17th
December 15th

IT Steering Committee Meeting

Every fourth Wednesday of every four months

ISMF

Every first Tuesday of every other month



IT COMIX



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